Smallwood Primary School & Language Unit Online Safety Policy - 2026/7

Introduction

Key people / dates

Smallwood Primary School & Language Unit	Designated Safeguarding Lead (DSL), with lead responsibility for filtering and monitoring	Fiona Loudon
	Deputy Designated Safeguarding Leads / DSL Team Members	Olivia Foxon/Alison Jones/Ruth Sergeant
	Link governor for safeguarding	Bill Dhadli
	Curriculum leads with relevance to online safeguarding and their role Computing leads	Gary Gibbs Paul Milner
	Network manager / other technical support	WBC ICT Support
	Date this policy was reviewed and by whom	September 2026
	Date of next review and by whom	September 2027

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What is this policy?

Online safety is an integral part of safeguarding and requires a whole school, cross-curricular approach and collaboration between key school leads. Accordingly, this policy is written in line with 'Keeping Children Safe in Education' 2026 (KCSIE). It is cross-curricular (with relevance beyond Relationships, Health and Sex Education, Citizenship and Computing) and designed to sit alongside or be integrated into your school's statutory Child Protection & Safeguarding Policy. Any issues and concerns with online safety must always follow the school's safeguarding and child protection procedures.

Who is it for; when is it reviewed?

This policy is a living document, subject to full annual review and amended where necessary during the year in response to developments in the school and local area. Although many aspects will be informed by legislation and regulations, we will involve staff, governors, pupils and parents in writing and reviewing the policy and make sure the policy makes sense and is possible to follow in all respects. This will help all stakeholders to understand the rules that are in place, why they are, and how the policy affects day-to-day practice. Acceptable Use Policies (see safepolicies.lgfl.net) for different stakeholders help with this – Any changes to this policy will be immediately disseminated to all the above stakeholders.

Who leads online safety?

KCSIE makes clear that "the Designated Safeguarding Lead should take **lead** responsibility for safeguarding and child protection (including online safety and understanding the filtering and monitoring systems and processes in place)." The DSL can delegate activities but not responsibility for this area, and whilst subject leads (e.g. for RSHE) will plan the curriculum for their area, it is important that this ties into a whole-school approach.

Volunteers and Regulated Activity

"Following The Crime and Policing Act 2026, any volunteer who frequently teaches, trains, instructs, or supervises children is now legally in regulated activity and requires an enhanced DBS check with children's barred list information. The previous 'supervision exemption' has been removed, and volunteers who work frequently with children must have enhanced DBS checks regardless of supervision arrangements.

At Smallwood Primary School & Language Unit, we ensure all volunteers who frequently work with children undergo the appropriate enhanced DBS checks in line with this legislation."

Smallwood Primary School & Language Unit Online Safety Policy - 2026/7

What were the main online safety risks in 2025/2026?

There are 4 types of online safety risks outlined in KCSIE:

CONTENT: being exposed to illegal, inappropriate, or harmful content, for example: pornography, racism, misogyny, self-harm, suicide, antisemitism, radicalisation, extremism, extreme sexual or physical violence, misinformation, disinformation (including fake news) and conspiracy theories,

CONTACT: being subjected to harmful online interaction with other users or generative AI applications that simulate this; for example: peer to peer pressure, commercial advertising and adults posing as children or young adults with the intention to groom or exploit them for sexual, criminal, financial or other purposes,

CONDUCT: online behaviour that increases the likelihood of, or causes, harm; for example, making, sending and receiving explicit images, including those generated using AI and online bullying, and

COMMERCE: risks such as online gambling, inappropriate advertising, phishing and or financial scams.

It is the responsibility of all staff to understand the above, recognise when a child may be experiencing harm related to the above, and report to the DSL.

Online Safeguarding Trends at Smallwood Primary School & Language Unit

In our school over the past year, we have noticed the following in terms of device use and abuse and types of online/device-based incidents which affect the wellbeing and safeguarding of our pupils:

How will this policy be communicated?

This policy can only impact upon practice if it is a living document. It must be accessible to and understood by all. It will be communicated in the following ways:

- Posted on the school website
- Part of school induction pack for all new staff (including temporary, supply and non-classroom-based staff and those starting mid-year)
- Integral to safeguarding updates and training for all staff
- Clearly reflected in the Acceptable Use Policies (AUPs) for staff, volunteers, contractors, governors, pupils and parents/carers (which must be in accessible language appropriate to these groups), which will be issued to whole school community, on entry to the school, annually and whenever changed.
- Discussed in parent webinars/workshops

Smallwood Primary School & Language Unit Online Safety Policy - 2026/7

Contents

Introduction 1

Key people / dates 1

What is this policy? 2

Who is it for; when is it reviewed? 2

Who leads online safety? 2

What were the main online safety risks in 2025/2026? 3

How will this policy be communicated? 3

Contents 4

Overview 5

Aims 5

Scope 6

Roles and responsibilities 6

Education and curriculum 7

Handling safeguarding concerns and incidents 8

Nudes & Semi Nudes 9

Priority Areas 11

Upskirting 11

Bullying 12

Child-Child sexual violence and sexual harassment 12

Misuse of school technology (devices, systems, networks or platforms) 12

Social media incidents 13

Extremism 13

Data protection and cyber security 13

Appropriate filtering and monitoring 14

Messaging/commenting systems (incl. email, learning platforms & more) 15

Authorised systems 15

Authorised systems 16

Behaviour/usage principles of messaging/commenting systems 16

Use of generative AI 17

Online storage or learning platforms 17

School website 18
Digital images and video 18
Social media 19
Our SM presence 19
Staff, pupils' and parents' social media presence 19
Device usage 21
Personal devices including wearable technology and bring your own device (BYOD) 21
Use of school devices 22
Trips / events away from school 22
Searching and confiscation 23
Appendix A – Roles 24
All staff 24
Headteacher/Principal – Fiona Loudon 25
Designated Safeguarding Lead – Olivia Foxon, Alison Jones, Ruth Sargeant 25
Governing Body, led by Online Safety / Safeguarding Link Governor –Bill Dhadli 27
Computing Lead – Paul Milner 28
Subject / aspect leaders 28
Network Manager/other technical support roles – Gary Gibbs 28
Data Protection Officer (DPO) – Gar Hipple 29
Volunteers and contractors (including tutor) 30
Pupils 30
Parents/carers 30
External groups including parent associations – 30
Appendix B: The National Landscape of Online Safety 31

Overview

Aims

This policy aims to promote a whole school approach to online safety by:

- Setting out expectations for all Smallwood Primary School & Language Unit community members' online behaviour, attitudes and activities and use of digital technology (including when devices are offline).

- Helping safeguarding and senior leadership teams to have a better understanding and awareness of all elements of online safeguarding through effective collaboration and communication with technical colleagues (e.g. for filtering and monitoring), curriculum leads (e.g. RSHE) and beyond.
- Helping all stakeholders to recognise that online/digital behaviour standards (including social media activity) must be upheld beyond the confines of the school gates and school day, regardless of device or platform, and that the same standards of behaviour apply online and offline.
- Facilitating the safe, responsible, respectful and positive use of technology to support teaching and learning, increase attainment and prepare children and young people for the risks and opportunities of todays and tomorrow's digital world, to survive and thrive online.
- Helping school staff working with children to understand their roles and responsibilities to work safely and responsibly with technology and the online world:
    - for the protection and benefit of the children and young people in their care, and
    - for their own protection, minimising misplaced or malicious allegations and to better understand their own standards and practice.
    - for the benefit of the school, supporting the school ethos, aims, and objectives, and protecting the reputation of the school and profession.
- Establishing clear structures by which online misdemeanours will be treated, and procedures to follow where there are doubts or concerns (with reference to other school policies such as Behaviour Policy or Anti-Bullying Policy).

Scope

This policy applies to all members of the Smallwood Primary School & Language Unit community (including teaching, supply and support staff, governors, volunteers, contractors, pupils, parents/carers, visitors and community users) who have access to our digital technology, networks and systems, whether on-site or remotely, and at any time, or who use technology in their school role.

Roles and responsibilities

This school is a community, and all members have a duty to behave respectfully online and offline, to use technology for teaching and learning, to prepare for life after school, and to immediately report any concerns or inappropriate behaviour, to protect staff, pupils, families and the school reputation. We learn together, make honest mistakes together and support each other in a world that is online and offline at the same time.

All members of the school community should **read the relevant section in Appendix A of this document** that describes individual roles and responsibilities. Please note that there is one for 'All Staff' that must

be read by all staff, including those who have a named role in another section. There are also role descriptions in the Appendix A, e.g. pupil, governor, etc. All staff have a key role to play in feeding back on potential issues.

Education and curriculum

Despite the risks associated with being online, Smallwood Primary School & Language Unit recognises the opportunities and benefits for children too. Technology is a fundamental part of adult life and so developing the competencies to understand and use it, is critical to children's later positive outcomes. The choice to use technology in school will always be driven by pedagogy and inclusion.

Schools must establish a carefully sequenced online safety curriculum that develops competencies (as well as knowledge of risks), that builds on what pupils have already learned, and identifies content appropriate for their stage of development. Support for this can be found at saferesources.lgfl.net

At Smallwood Primary School & Language Unit we engage our pupils in discussions about online safety and technology use during ICT lessons. This helps us to ensure that our teaching of online safety is up to date and responsive to children's experiences and needs.

As well as teaching about the underpinning knowledge and behaviours that can help pupils navigate the online world responsibly, safely and confidently regardless of the device, platform or app, Teaching Online Safety in Schools recommends embedding teaching about online safety and harms through a whole school approach and provides an understanding of these risks to help tailor teaching and support to the specific needs of pupils, including vulnerable pupils.

RSHE guidance also recommends that schools assess teaching to "The curriculum should build knowledge and skills sequentially, with regular feedback provided on pupil progress. Lessons should ensure that all pupils are challenged, and assessments should identify where pupils need extra support or intervention."

The teaching of online safety, features in these particular areas of curriculum delivery:

- Relationships education, relationships and sex education (RSE) and health (also known as RSHE or PSHE)
- Computing
- Citizenship

However, it is the role of ALL staff to identify opportunities to thread online safety through all school activities, both outside the classroom and making the most of unexpected learning opportunities as they arise.

Whenever overseeing the use of technology in school or setting as homework tasks, all staff will encourage sensible use, monitor what pupils are doing and consider potential risks and the age appropriateness of tasks. This includes supporting them with search skills, reporting and accessing help, critical thinking (e.g. bias, disinformation, misinformation, and conspiracy theories), access to age-appropriate materials and signposting, and legal issues such as copyright and data law. saferesources.lgfl.net has regularly updated theme-based resources, materials and signposting for teachers and parents.

Annual reviews of curriculum plans / schemes of work (including for SEND pupils) take place and are used as an opportunity to follow this framework more closely in its key areas. This is done within the context of an annual online safety audit, which is a collaborative effort led by the designated Safeguard leads.

We utilise data from our safeguarding reports, filtering logs, monitoring captures, parental complaints and other stakeholder feedback to inform our curriculum, so that we are constantly learning from concerns and being reflexive and responsive to the needs of our children.

We recognise that nationally, children with SEND are less likely to receive effective online safety teaching, but are more at risk of being a victim of harm caused online. Therefore at [school name], we will ensure that we adapt our curriculum and teaching of online safety for all children, especially those with SEND. We will also consider whether specific filtering policies are required for particular children to afford more protection from online harms. We will also consider targeted and individual interventions that children need to protect them from harm and prevent future online harm.

We communicate with parents and carers about how we support pupils with their online safety learning, including what their children are being asked to do online and the sites they will be asked to access.

Handling safeguarding concerns and incidents

Online safety concerns are safeguarding concerns. They must be handled in the same way as any other safeguarding concern. Safeguarding is often referred to as a jigsaw puzzle, so all stakeholders should speak to the safeguarding lead with any concerns (no matter how small they seem) to contribute to the overall picture or highlight what might not yet be a problem.

Support staff will often have unique insight and opportunity to find out about issues first in the playground, corridors, toilets and other communal areas outside the classroom.

School procedures for dealing with recognition and response to online safety will be mostly detailed in the following policies:

- Safeguarding and Child Protection Policy
- Sexual Harassment / Child-on-Child Abuse Policy
- Anti-Bullying Policy
- Behaviour Policy (including school sanctions)

- Acceptable Use Policies
- Prevent Risk Assessment / Policy
- Data Protection Policy, agreements and other documentation (e.g. privacy statement and consent forms for data sharing, image use etc)
- Cyber Security

This school commits to taking all reasonable precautions to safeguard pupils online, but the internet can never be 100% safe (as stated in KCSIE), and we recognise that incidents will occur both inside school and outside school (and that those from outside school will continue to impact pupils when they come into school or during extended periods away from school).

Any suspected online risk or infringement should be reported to the DSL as soon as possible on the same day. The reporting member of staff will ensure that a record is made of the concern on CPOMS - this includes any concerns raised by the filtering and monitoring systems (see section further on in this policy for more information).

As per the Children's Wellbeing and Schools Act (2026), there is now a mandatory duty for teachers to report any concerns of child sexual abuse, which includes sexual abuse that is facilitated by and/or takes place online (including non-contact abuse such as image sharing). Therefore, all staff must repot such concerns without delay to the DSL.

Any concern/allegation about staff misuse is always (as per any safeguarding allegation) referred directly to the Headteacher, unless the concern is about the Headteacher, in which case the complaint is referred to the Chair of Governors and/or the LADO (Local Authority's Designated Officer). Staff may also use the NSPCC Whistleblowing Helpline.

The school will actively seek support from other agencies as needed (i.e. the local authority, LGfL, UK Safer Internet Centre's Professionals' Online Safety Helpline (POSH), NCA CEOP, Prevent Officer, Police, IWF and Harmful Sexual Behaviour Support Service).

We will inform parents/carers of online safety incidents involving their children, Children's Services and the Police where staff or pupils engage in or are subject to behaviour which we consider is particularly concerning or breaks the law.

The following sub-sections provide details on managing particular types of concern.

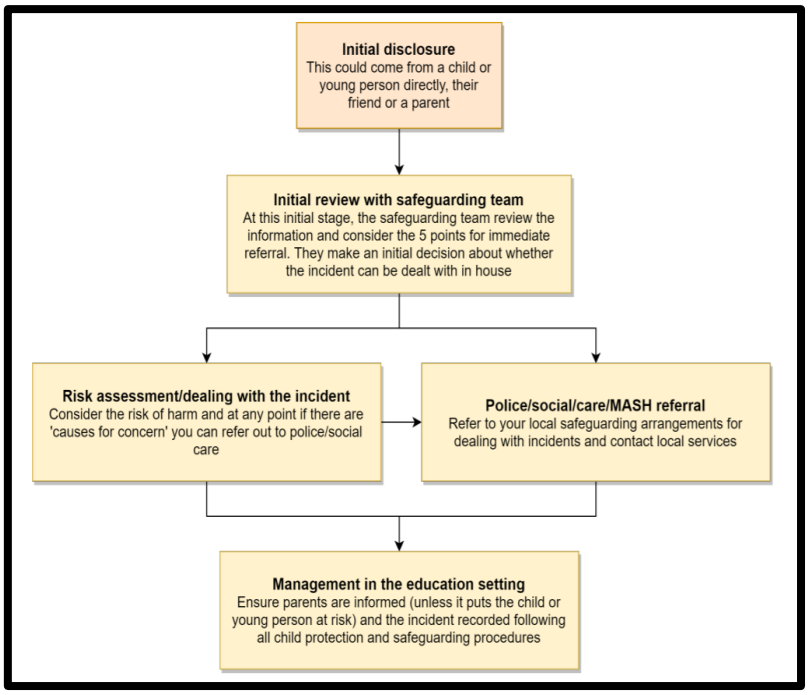
Nudes & Semi Nudes

All schools (regardless of phase) should refer to the UK Council for Internet Safety (UKCIS) guidance - Sharing nudes and semi-nudes: advice for education settings.

There is a one-page overview called Sharing nudes and semi-nudes: how to respond to an incident for all staff (not just classroom-based staff) to read, in recognition of the fact that it is mostly someone other than the Designated Safeguarding Lead (DSL) to first become aware of an incident, and it is vital that the correct steps are taken. **Staff other than the DSL must not attempt to view, share or delete the image or ask anyone else to do so, but go straight to the DSL**.

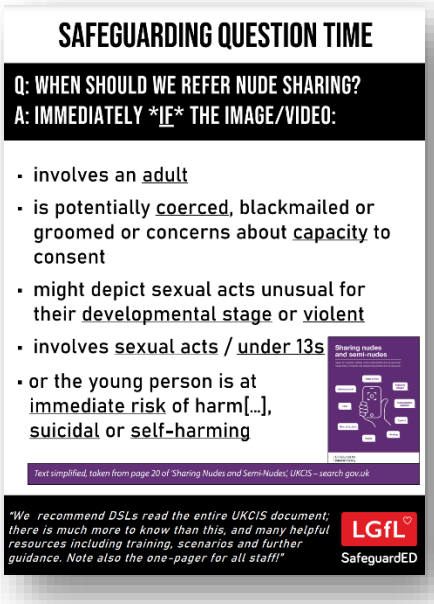
Everyone must understand that whilst the sharing of intimate or sexual images involving children (created via AI or otherwise) is illegal, pupils should be encouraged and supported to talk to members of staff if they have made a mistake or had a problem in this area. The UKCIS guidance seeks to avoid unnecessary criminalisation of children.

The school DSL will use the full guidance document, Sharing nudes and semi-nudes – advice for educational settings to decide next steps and whether other agencies need to be involved (see flow chart below from the UKCIS guidance) and next steps regarding liaising with parents and supporting pupils. The school will also make use of guidance from The Marie Collins Foundation with regards to supporting victims of Technology Assisted Child Sexual Abuse.



Smallwood Primary School & Language Unit Online Safety Policy - 2026/7

This LGfL document (available at nudes.lgfl.net) may also be helpful for DSLs in making their decision about whether to refer a concern about sharing of sexual imagery of children:



Priority Areas

Image Sharing and AI-Generated Content

The terminology around image sharing has been updated in KCSIE 2026. We now refer to 'making or sharing of nudes or semi-nudes' rather than 'sexting' or 'youth produced sexual imagery'. This explicitly includes images that are digitally altered or wholly generated by artificial intelligence, including deepfakes and images created by 'nudifying' apps. At Smallwood Primary School & Language Unit, all such incidents require an immediate safeguarding response, regardless of whether the images are photographs or AI-generated content. Staff must report any concerns to Fiona Loudon, Olivia Foxon, Alison Jones or Ruth Sargeant (DSL team) immediately."

Mandatory Reporting of Child Sexual Abuse

The Children's Wellbeing and Schools Act 2026 introduces a mandatory duty for teachers to report any concerns of child sexual abuse without delay. This includes sexual abuse that is facilitated by and/or takes place online, including non-contact abuse such as image sharing. At Smallwood Primary School & Language Unit, all staff must report such concerns immediately on the same day to the DSL team (Fiona Loudon, Olivia Foxon, Alison Jones or Ruth Sargeant) via CPOMS. Staff must not delay reporting while gathering more information.

Upskirting

Everyone must understand that upskirting (taking a photo or video of someone under their clothing, not necessarily a skirt) is a criminal offence and constitutes a form of sexual harassment, as highlighted in Keeping Children Safe in Education. As with other forms of child-on-child abuse, pupils can come and talk to members of staff if they have made a mistake or had a problem in this area. Upskirting has become more prevalent due to the increased use of smart glasses and other discreet recording technology that can capture imagery without individuals knowing.

Bullying

Materials to support teaching about bullying and useful Department for Education guidance and case studies are at bullying.lgfl.net

Child-Child sexual violence and sexual harassment

This is a key area as outlined in KCSIE and the Ofsted School Inspection Toolkit (2026). Any incident of sexual harassment or violence (online or offline) should be reported to the DSL team (Fiona Loudon, Olivia Foxon, Alison Jones or Ruth Sargeant) who will follow the guidance in KCSIE 2026. Staff should work to foster a zero-tolerance culture and maintain an attitude of 'it could happen here'.

Part Five of KCSIE 2026 has been substantially rewritten to establish a clear, progressive continuum from harmful sexual behaviour (HSB) to sexual violence. HSB is now separated into its own distinct section, with expanded consent definitions and integration of NSPCC resources on typical stages of sexual development.

The guidance stresses that schools must take all forms of sexual violence and harassment seriously, explaining how it exists on a continuum and that behaviours incorrectly viewed as 'low level' are treated seriously and not allowed to perpetuate. The document makes specific reference to behaviours such as bra-strap flicking and the careless use of language. We also recognise that misandry, alongside misogyny, must be addressed within our child protection approach. This will be discussed in staff training at Smallwood Primary School & Language Unit

Misuse of school technology (devices, systems, networks or platforms)

Clear and well communicated rules and procedures are essential to govern pupil and adult use of school networks, connections, internet connectivity and devices, cloud platforms and social media (both when on school site and outside of school).

These are defined in the relevant Acceptable Use Policy well as in this document, for example, in the sections relating to the professional and personal use of school platforms/networks/clouds, devices and other technology.

Where pupils contravene these rules, the school behaviour policy will be applied; where adults contravene these rules, action will be taken as outlined in the staff code of conduct.

It will be necessary to reinforce these as usual at the beginning of any school year, but also to remind pupils that the same applies to any home learning that may take place.

Further to these steps, the school reserves the right to withdraw – temporarily or permanently – any or all access to such technology, or the right to bring devices onto school property.

Social media incidents

Social media incidents involving pupils are often safeguarding concerns and should be treated as such where there are concerns of harm being caused, and staff should follow the safeguarding policy. Other policies that govern these types of incidents are the school's Acceptable Use Policies.

Further to this, where an incident relates to an inappropriate, upsetting, violent or abusive social media post by a member of the school community (e.g. parent or visitor), Smallwood Primary School & Language Unit will request that the post be deleted and will expect this to be actioned promptly. The police may need to be contacted if an offence is committed.

Where an offending post has been made by a third party, the school may report it to the platform it is hosted on, and may contact the Professionals' Online Safety Helpline, POSH, (run by the UK Safer Internet Centre) for support or help to accelerate this process.

Extremism

The school has obligations relating to radicalisation and all forms of extremism under the Prevent Duty. Staff must not support or promote extremist organisations, messages or individuals, give them a voice or opportunity to visit the school, nor browse, download or send material that is considered offensive or of an extremist nature. At Smallwood Primary School & Language Unit, we recognise additional exploitation risks that staff must be aware of, including:

- **Modern slavery** - where children may be exploited for labour or criminal activity
- **Financial exploitation** - where children are coerced into financial arrangements or transactions
- **Child-to-parent or caregiver abuse** - recognising that abuse can occur in multiple directions within family relationships

Staff should report any concerns about these forms of exploitation to the DSL team (Fiona Loudon, Olivia Foxon, Alison Jones or Ruth Sargeant) immediately via CPOMS."

We ask for parents' support in this also, especially relating to social media, where extremism and hate speech can be easily accessed and highly prevalent on mainstream platforms.

Data protection and cyber security

All pupils, staff, governors, volunteers, contractors and parents are bound by the school's data protection and cyber security policy/policies, which can be found here. It is important to remember that there is a close relationship between both data protection and cyber security and a school's ability to effectively safeguard children. Schools are reminded of this in KCSIE, which also refers to the DfE Standards of Cyber Security for Schools and Colleges.

Schools should remember that data protection does not prevent or limit the sharing of information for the purposes of keeping children safe.

Appropriate filtering and monitoring

The DSL has lead responsibility for filtering and monitoring, and works closely with Gary Gibbs, WBC Data Protection Officer and Wandsworth ICT Support to implement the DfE Filtering and Monitoring Standards.

KCSIE 2026 mandates a strict review at least once every academic year. This review must be conducted by Fiona Loudon (Senior Leadership Team member responsible for filtering and monitoring), supported by the DSL team (Olivia Foxon, Alison Jones, Ruth Sargeant) and IT support (Gary Gibbs and Wandsworth ICT Support).

At Smallwood Primary School & Language Unit, we conduct termly checks to ensure filtering is operational and functioning as expected, and an annual comprehensive review as part of our online safety audit. Documentation of these reviews is maintained using templates from LGfL, and findings are reported to governors, led by Bill Dhadli (Link Governor for Safeguarding)."

We provide 'appropriate filtering and monitoring' (as outlined in KCSIE) in our school.

Our filtering system is called School Protect. For devices that go off-site, we use Home Protect filtering this is LGfL' s device filter, these systems are accredited by the UK Safer Internet.

Staff will be reminded of the systems in place and their responsibilities at induction and start of year safeguarding, as well as via AUPs and regular training reminders in the light of the annual review and regular checks that will be carried out. We ensure all staff are aware of their responsibility in feeding back about areas of concern, potential for pupils to bypass systems and any potential over blocking. Staff can submit concerns at any point via CPOMS and will be asked for feedback at the time of the regular checks, which will now take place.

Technical and safeguarding colleagues work together closely to carry out an annual review and regular checks of filtering and monitoring, and to ensure that the school responds to issues, considers how to prevent further concerns and integrates with the curriculum.

We use templates from LGfL for this documentation.

Where staff use Gen AI, they must be pre-approved by the school. For children and young people, we block the generative AI category via our filtering and only allow specific pre-approved sites. We know that what children input and what the tool outputs cannot be guaranteed as safe and inappropriate/harmful content can be generated, so we carefully monitor output and limit their use (also in line with DfE guidelines.

Safe Search is enforced on any accessible search engines on all school-managed device. Please note however that even with Safe Search enforced, AI is embedded in many search engine responses and this presents risk to users in terms of misinformation, bias, hallucinations and inappropriate content.

At Smallwood Primary School & Language Unit, we recognise that generative AI sites can pose significant data and safeguarding risks. Staff are not permitted to enter child data into any Gen AI platform and may only use pre-approved Gen AI tools. For children and young people, we block the generative AI category via our filtering (School Protect) and only allow specific pre-approved sites following approval by Fiona Loudon. We explicitly teach pupils about the risks of AI-generated imagery, including deepfakes and 'nudifying' apps, and ensure they understand that creating, possessing, or sharing AI-generated child sexual abuse material is illegal in the UK."
At Smallwood Primary School & Language Unit, we use LGfL Senso for monitoring.

Monitoring alerts are checked daily by LGfL' s Managed Monitoring service

Out of hours, our policies are:

- for filtering devices, we use:
- London Grid for Learning (LGFL) Broadband
- Home Protect
- School Protect
- Network monitoring – LGFL and Wandsworth IT
- for monitoring devices, we use device management software – IT manager and Wandsworth IT
- Messaging/commenting systems (incl. email, learning platforms & more)
- According to the DfE standards, the school should have a plan for how to "monitor pupils when using school-managed devices connected to the internet.

Messaging/commenting systems (incl. email, learning platforms & more)

Authorised systems

- Staff at this school use the email system provided by LGFL for all school emails. They never use a personal/private email account (or other messaging platform) to communicate with children or parents, or to colleagues when relating to school/child data, using a non-school-administered system. Staff are permitted to use this email system to communicate with parents and staff members.

- Staff at this school use SchoolComms and Arbor to communicate with parents and carers.

Any systems above are centrally managed and administered by the school or authorised IT partner (i.e. they can be monitored/audited/viewed centrally; are not private or linked to private accounts). This is for the mutual protection and privacy of all staff, pupils and parents, supporting safeguarding best-

practice, protecting children against abuse, staff against potential allegations and in line with UK data protection legislation.

Use of any new platform or app with communication facilities or any child login or storing school/child data must be approved in advance by the school and centrally managed.

Any unauthorised attempt to use a different system may be a safeguarding concern or disciplinary matter and should be notified to the DSL (if by a child) or to the Headteacher (if by a staff member).

Where devices have multiple accounts for the same app, mistakes can happen, such as an email being sent from, or data being uploaded to the wrong account. If this a private account is used for communication or to store data by mistake, the DSL/Headteacher/DPO (the particular circumstances of the incident will determine whose remit this is) should be informed immediately.

Authorised systems

- **Pupils** at this school communicate with each other and with staff using Google Classroom
- S**taff and Governors** at this school use the email system provided by LGFL for all school emails. They never use a personal/private email account (or other messaging platforms) to communicate with children or parents, or to colleagues when relating to school/child data, using a non-school-administered system. Any systems above are centrally managed and administered by the school or authorised IT partner (i.e. they can be monitored/audited/viewed centrally; are not private or linked to private accounts). This is for the mutual protection and privacy of all staff, pupils and parents, supporting safeguarding best-practice, protecting children against abuse, staff against potential allegations and in line with UK data protection legislation. Use of any new platform or app with communication facilities or any child login or storing school/child data must be approved in advance by the school and centrally managed

Any unauthorised attempt to use a different system may be a safeguarding concern or disciplinary matter and should be notified to the DSL (if by a child) or to the Headteacher (if by a staff member).

Where devices have multiple accounts for the same app, mistakes can happen, such as an email being sent from, or data being uploaded to the wrong account. If a private account is used for communication or to store data by mistake, the DSL/Headteacher/DPO (the circumstances of the incident will determine whose remit this is) should be informed immediately.

Behaviour/usage principles of messaging/commenting systems

- More detail for all the points below is given in the school's Acceptable Use Agreements, Behaviour Policy and Staff Code of Conduct.

- Appropriate behaviour is expected at all times by all users, and the system should not be used to send inappropriate materials or language which is or could be construed as bullying, aggressive, rude, insulting, illegal or otherwise inappropriate, or which (for staff) might bring the school into disrepute or compromise the professionalism of staff.
- Data protection principles will be followed at all times when it comes to all school communications, in line with the school Data Protection Policy available at www.smallwood.wandsworth.sch.uk and only using the authorised systems mentioned above.

Pupils and staff are allowed to use the email system for reasonable (not excessive, not during lessons) personal use, but should be aware that all use is monitored, their emails may be read, and the same rules of appropriate behaviour apply at all times. Emails using inappropriate language, images, malware or to adult sites may be blocked and not arrive at their intended destination (and will be dealt with according to the appropriate policy and procedure).

Use of generative AI

At Smallwood Primary School & Language Unit], we acknowledge that generative AI platforms (e.g. ChatGPT, Canva, Co-pilot or Gemini for the creation of new text/imagery/code/music etc) are becoming commonly used by both children and adults. We are aware of and follow the DfE's guidance on this and we follow the subsequent principles:

- The use of any Gen AI in our setting (by staff or pupils) will be carefully managed by the school to ensure that users and their data are safe.
- Staff are only permitted to use their school email account when using pre-approved Gen AI, and they must not enter data relating to children, staff or the school which is personal or sensitive.
- The school has a clear and well communicated approach to the use of any Gen AI (by staff or pupils), and this is aligned with the school's values and pedagogical approaches.
- To help users to safely use technology, we will talk about the use of these tools with pupils, staff and parents – their practical use as well as their safety and ethical pros and cons.
- We are aware that there will be use of these apps and exposure to Gen AI creations on devices at home for many pupils – these experiences may be both positive/creative and also negative (e.g. data breaches, misinformation, bullying, deepfakes, creation of deepfake intimate imagery and chatbots that encourage unhealthy and inappropriate relationships). Therefore, it is important as a school that we support pupils in developing digital literacy skills to help mitigate these risks.
- The use of any Gen AI in exams, or to plagiarise and cheat, is prohibited, and the Behaviour Policy will be used for any pupil found doing so.

Online storage or learning platforms

All the principles outlined above also apply to any IT system to which you log in online to conduct school business, whether it is to simply store files or data (an online 'drive') or collaborate, learn, teach, etc. In Smallwood Primary School & Language Unit this includes all learning platforms.

Any new platforms will be approved by the Headteacher.

School website

The school website is a key public-facing information portal for the school community (both existing and prospective stakeholders) with a key reputational value. The Headteacher and Governors have delegated the day-to-day responsibility of updating the content of the website and ensuring compliance with DfE stipulations to Gary Gibbs ICT Technician

The website is managed by / hosted by Greenhouse.

Where staff submit information for the website, they are asked to remember that schools have the same duty as any person or organisation to respect and uphold copyright law – schools have been fined thousands of pounds for copyright breaches. Sources must always be credited, and material must only be used with permission. Many open-access libraries of public-domain images/sounds, etc. can be used. Finding something on Google or YouTube does not mean that copyright has been respected.

Digital images and video

Our approach to publishing imagery of pupils on our website/social media/marketing materials is obtaining consent from parents/carers via the admission forms.

When a pupil joins the school, parents/carers are asked if they give consent for their child's image to be captured in photographs or videos, for what purpose (beyond internal assessment, which does not require express consent), and for how long.

Whenever a photo or video is taken/made, the member of staff taking it will check the latest database before using it for any purpose

All staff are governed by their contract of employment and the school's Acceptable Use Policy, which covers the use of mobile phones/personal equipment for taking pictures of pupils, and where these are stored. At Smallwood Primary School & Language Unit members of staff may occasionally use personal phones to capture photos or videos of pupils, but these will be appropriate, linked to school activities, taken without secrecy and not in a one-to-one situation, and always moved to school storage as soon as possible, after which they are deleted from personal devices or cloud services (NB – many phones automatically back up photos).

Photos are stored on the local network, cloud platform etc in line with the retention schedule of the school's Data Protection Policy. Any concerns about the nature of these images will be reported to the DSL

Parents must **not** covertly film or record any interactions with pupils or adults in schools or near the school gates, nor share images of other people's children on social media, as there may be cultural or

legal reasons why this would be inappropriate or even dangerous. Further information on managing pupil image and video content is available here.

We encourage parents and children to think about their online reputation and digital footprint, and role model not oversharing on social media (or providing embarrassment in later life, and it is not for us to judge what is embarrassing or not).

Pupils are taught about how images can be used and manipulated in their online safety education programme and also taught to consider how to publish for a wide range of audiences, which might include governors, parents or younger children.

Social media

Our SM presence

Smallwood Primary School & Language Unit works on the principle that if we don't manage our social media reputation, someone else will.

Online Reputation Management (ORM) is about understanding and managing our digital footprint (everything that can be seen or read about the school online). Few parents will apply for a school place without first Googling the school, and the Ofsted pre-inspection check includes monitoring what is being said online.

Accordingly, we manage and monitor our social media footprint carefully to know what is being said about the school and to respond to criticism and praise in a fair, responsible manner. We conduct regular checks of privacy and security settings on social media accounts to ensure appropriate access.

The Headteacher is responsible for managing our X-Twitter/Facebook/and other social media accounts and checking our Wikipedia and Google reviews and other mentions online.

Staff, pupils' and parents' social media presence

Social media is a fact of modern life, and as a school, we accept that many parents, staff and pupils will use it. However, as stated in the acceptable use policies, we expect everybody to behave in a positive manner, engaging respectfully with the school and each other on social media, in the same way as they would face to face.

This positive behaviour can be summarised as not making any posts which are or could be construed as bullying, aggressive, rude, insulting, illegal or otherwise inappropriate, or which might bring the school or (particularly for staff) teaching profession into disrepute. This applies both to public pages and to private posts, e.g. parent chats, pages or groups.

If parents have a concern about the school, we urge them to contact us directly and in private to resolve the matter. If an issue cannot be resolved in this way, the school complaints procedure should be

followed. Sharing complaints on social media is unlikely to help resolve the matter, but can cause upset to staff, pupils and parents, also undermining staff morale and the reputation of the school (which is important for the pupils we serve).

Many social media platforms have a minimum age of 13 but the school regularly deals with issues arising on social media involving pupils under the age of 13. We ask parents to respect age ratings on social media platforms wherever possible and not encourage or condone underage use.

However, the school has to strike a difficult balance of not encouraging underage use at the same time as needing to acknowledge reality in order to best help our pupils to avoid or cope with issues if they arise. Online safety lessons will explore online behaviour, how to be a good friend online and how to report bullying, misuse, intimidation or abuse. However, children will often learn most from the models of behaviour they see and experience, which will often be from adults.

Parents can best support this by talking to their children about the apps, sites and games they use, with whom, for how long, and when (late at night / in bedrooms is not helpful for a good night's sleep and productive teaching and learning at school the next day). You may wish to refer to the Digital Family Agreement to help establish shared expectations and the Top Tips for Parents poster along with relevant items and support available from parentonlinesafety.lgfl.net and parentsafe.lgfl.net and introduce the Children's Commission Digital 5 A Day.

Although the school has an official Facebook / X-Twitter / Instagram account and will respond to general enquiries about the school, it asks parents/carers not to use these channels, especially not to communicate about their children.

As outlined in the Acceptable Use Policies, pupils are not allowed* to be 'friends' with or make a friend request** to any staff, governors, volunteers and contractors or otherwise communicate via social media.

Pupils are discouraged from 'following' staff, governor, volunteer or contractor public accounts (e.g. following a staff member with a public Instagram account) as laid out in the AUPs. However, we accept that this can be hard to control (but this highlights the need for staff to remain professional in their private lives). In the reverse situation, however, staff must not follow such public pupil accounts.

** Exceptions may be made, e.g. for pre-existing family links, but these must be approved by the Headteacher/Principal and should be declared upon entry of the pupil or staff member to the school).*

*** Any attempt to do so may be a safeguarding concern or disciplinary matter and should be notified to the DSL (if by a child) or to the Headteacher (if by a staff member).*

Staff are reminded that they are obliged not to bring the school or profession into disrepute and the easiest way to avoid this is to have the strictest privacy settings and avoid inappropriate sharing and oversharing online. They should never discuss the school or its stakeholders on social media and be

careful that their personal opinions might not be attributed to the school, trust or local authority, bringing the school into disrepute

See the previous section on image sharing.

Device usage

AUPs remind those with access to school devices about rules on the misuse of school technology – devices used at home should be used just like if they were in full view of a teacher or colleague. Please read the following in conjunction with those AUPs and the sections of this document that impact upon device usage, e.g. copyright, data protection, social media, misuse of technology, and digital images and video.

Personal devices including wearable technology and bring your own device (BYOD)

Pupils

- Our approach to pupils using mobile phones is in line with the DfE Guidance . Pupils in Year 6 are allowed to bring mobile phones in for emergency use only, but not when moving around the school building. We are a mobile-free school and no phones are allowed at any time. Important messages and phone calls to or from parents can be made at the school office, which will also pass on messages from parents to pupils in emergencies. Our approach to pupils using mobile phones is in line with DfE, Mobile Phone Guidance
- Other personal recording devices such as smart glasses are not permitted in school without written permission. It is forbidden to take secret photos, videos or recordings of teachers or students, including remotely, with any device.

- **All staff who work directly with children** should leave their mobile phones on silent and only use them in private staff areas during school hours. See also the 'Digital images and video' section of this document and the school data protection cyber security policies. Child/staff data should never be downloaded onto a private phone. If a staff member is expecting an important personal call when teaching or otherwise on duty, they may leave their phone with the school office to answer on their behalf or ask for the message to be left with the school office. Other personal recording devices such as smart glasses are not permitted in school without written permission. It is forbidden to take secret photos, videos or recordings of teachers or students, including remotely, with any device
- **Volunteers, contractors, governors** should leave their phones in their pockets and turned off. Under no circumstances should they be used in the presence of children or to take photographs or videos. If this is required (e.g. for contractors to take photos of equipment or buildings), permission of the headteacher should be sought (the headteacher may choose to delegate this) and this should be done in the presence of a member staff. Other personal recording devices such as smart glasses are not permitted in school without written permission. It is forbidden to

take secret photos, videos or recordings of teachers or students, including remotely, with any device.

Parents

- where parents are regularly in the playground for drop-off or collection, are asked to leave their phones in their pockets and turned off when they are on site.
- They should ask permission before taking any photos, e.g. of displays in corridors or classrooms, and avoid capturing other children. Please see the Digital images and video section of this document for more information about filming and photography at school events.
- Parents are asked not to call pupils on their mobile phones during the school day; urgent messages can be passed via the school office.
- We do not allow Apple Air Tags or similar devices in school. Please note that it is against the terms and conditions of these products to use them to track a child.
- It is forbidden to take secret photos, videos or recordings of teachers or pupils, including remotely, with any device. Other personal recording devices such as smart glasses are not permitted in school without written permission.

Use of school devices

School devices are not to be used in any way which contravenes AUPs, Behaviour Policy / Staff Code of Conduct.

Wi-Fi is accessible to visitors for assessment of the pupils where guest networks is provided and will restrict any use for personal devices, for school-related internet use / limited personal use within the framework of the acceptable use policy. All such use is monitored.

School devices for staff or pupils are restricted to the apps/software installed by the school, whether for use at home or school, and may be used for learning and reasonable as well as appropriate personal use Staff and pupils are not permitted to use Virtual Private Networks (VPNs) on the school network or make any other attempts to bypass the school's filtering. Our filtering is set up to block all use of Virtual Private Networks (VPNs) on school owned devices and across the network.

Users should know that all and any usage of school owned devices, systems and platforms may be tracked.

Trips / events away from school

For school trips/events away from school, teachers will be issued a school duty phone, and this number will be used for any authorised or emergency communications with pupils and parents. Any deviation from this policy (e.g. by mistake or because the school phone will not work) will be reported immediately to the Headteacher. Teachers using their personal phone in an emergency will ensure the number is hidden to avoid a parent or pupil accessing a teacher's private phone number.

If on trips, pupils are encouraged to connect to another organisation's Wi-Fi/network, staff must be aware that other connections may not be as well controlled (e.g. via filtering and monitoring) as the network and systems in school. Therefore, staff are responsible for risk assessing and managing such situations and should seek advice from the DSL where necessary.

Parents will be reminded about their child's permitted device use whilst on trips away from school, including that tracking devices such as Air tags are not permitted for the safety of all pupils.

Searching and confiscation

In line with the DfE guidance '[Searching, screening and confiscation: advice for schools]', the Headteacher and the SLT team have a statutory power to search pupils/property on school premises. This includes the content of mobile phones and other devices, for example, as a result of a reasonable suspicion that a device contains illegal or undesirable material, including but not exclusive to sexual images, pornography, violence or bullying.

Full details of the school's search procedures are available in the school's Behaviour Policy.

Smallwood Primary School & Language Unit Online Safety Policy - 2026/7

Appendix A – Roles

Please read the relevant roles & responsibilities section from the following pages.

All school staff must read the "All Staff" section as well as any other relevant to specialist roles.

Roles:

- All Staff
- Headteacher/Principal
- Designated Safeguarding Lead
- Governing Body, led by Online Safety / Safeguarding Link Governor
- PSHE / RSHE Lead/s
- Computing Lead
- Subject / aspect leaders
- Network Manager/technician
- Data Protection Officer (DPO)
- Volunteers and contractors (including tutor)
- Pupils
- Parents/carers
- External groups, including parent associations

All staff

All staff should sign and follow the staff Acceptable Use Policy in conjunction with this policy, the school's main Safeguarding Policy, the Code of Conduct and relevant parts of Keeping Children Safe in Education to support a whole-school safeguarding approach.

They must report any concerns, no matter how small, to the Designated Safeguarding Lead as named in the AUP, maintaining an awareness of current online safety issues (see the start of this document for issues) and guidance (such as KCSIE), modelling safe, responsible and professional behaviours in their own use of technology at school and beyond and avoiding scaring, victim-blaming language.

Staff should also be aware of the DfE standards for filtering and monitoring, and play their part in feeding back to the DSL about over blocking, gaps in provision or pupils bypassing protections. All staff are also responsible for physically monitoring pupils' online devices during any session/class they are working in.

Smallwood Primary School & Language Unit Online Safety Policy - 2026/7

Headteacher/Principal – Fiona Loudon

Key responsibilities:

- Foster a culture of safeguarding where online safety is fully integrated into whole-school safeguarding.
- Oversee and support the activities of the designated safeguarding lead team and ensure they work with technical colleagues to complete an online safety audit in line with KCSIE (including technology in use in the school)
- Undertake training in offline and online safeguarding, in accordance with statutory guidance and Local Safeguarding Children Partnership support and guidance.
- Ensure the school implements and makes effective use of appropriate ICT systems and services, including school-safe filtering and monitoring, protected email systems and that all technology including remote systems are implemented according to child-safety first principles.
- Better understand, review and drive the rationale behind decisions in filtering and monitoring as per the DfE standards—through regular liaison with technical colleagues and the DSL– in particular, understand what is blocked or allowed for whom, when, and how as per KCSIE
- Liaise with the Designated Safeguarding Lead on all online safety issues which might arise and receive regular updates on school issues and broader policy and practice information.
- Support safeguarding leads and technical staff as they review protections for pupils in the home and remote-learning procedures, rules and safeguards.
- Take overall responsibility for data management and information security, ensuring the school's provision follows best practice in information handling; work with the DPO, DSL and governors to ensure a compliant framework for storing data, but helping to ensure that child protection is always put first and data-protection processes support careful and legal sharing of information.
- Understand and make all staff aware of procedures to be followed in the event of a serious online safeguarding incident.
- Ensure suitable risk assessments are undertaken so the curriculum meets the needs of pupils, including risk of children being radicalised.
- Ensure the school website meets statutory.

Designated Safeguarding Lead – Olivia Foxon, Alison Jones, Ruth Sargeant

Key responsibilities (remember the DSL can delegate certain online safety duties but not the overall responsibility; this assertion and all quotes below are from Keeping Children Safe in Education):

- The DSL should "take **lead responsibility** for safeguarding and child protection (**including online safety and understanding the filtering and monitoring** systems and processes in place).
- Ensure "An effective whole school approach to online safety as per KCSIE.
- Ensure the school is complying with the DfE's standards on Filtering and Monitoring.
- As part of this, DSLs will work with technical teams to carry out an annual review and regular checks on filtering and monitoring to compile the relevant documentation and ensure that

safeguarding and technology work together. This will include a decision on relevant YouTube mode and preferred search engine/s etc.

- Where online safety duties are delegated and in areas of the curriculum where the DSL is not directly responsible, but which cover areas of online safety (e.g. RSHE), ensure there is regular review and open communication, and that the DSL's clear overarching responsibility for online safety is not compromised or messaging to pupils is confused.
- Ensure ALL staff and supply staff undergo safeguarding and child protection training (including online safety) at induction and that this is updated annually.
    - This must include filtering and monitoring, and help them to understand their roles.
    - All staff must read and understand KCSIE Part 1 - translations are available in 13 community languages at kcsietranslate.lgfl.net
    - Cascade knowledge of risks and opportunities throughout the organisation.
- Ensure that ALL governors undergo safeguarding and child protection training (including online safety) at induction to enable them to provide strategic challenge and oversight into policy and practice and that this is regularly updated.
- Take day-to-day responsibility for safeguarding issues and be aware of the potential for serious child protection concerns.
- Be mindful of using appropriate language and terminology around children when managing concerns, including avoiding victim-blaming language.
- Remind staff of safeguarding considerations as part of a review of remote learning procedures and technology, including that the same principles of online safety and behaviour apply.
- Work closely with SLT, staff and technical colleagues to complete an online safety audit (including technology in use in the school)
- Work with the headteacher, DPO and governors to ensure a compliant framework for storing data, but helping to ensure that child protection is always put first, and data-protection processes support careful and legal sharing of information.
- Stay up to date with the latest trends in online safeguarding.
- Review and update this policy, other online safety documents (e.g. Acceptable Use Policies) and the strategy on which they are based (in harmony with policies for behaviour, safeguarding, Prevent and others) and submit for review to the governors.
- Receive regular updates about online safety issues and legislation, be aware of local and school trends.
- Ensure that online safety education is embedded across the curriculum in line with the statutory RSHE guidance (e.g. by use of the updated UKCIS framework 'Education for a Connected World – 2020 edition') and beyond, in wider school life.
- Promote awareness of and commitment to online safety throughout the school community, with a strong focus on parents, including hard-to-reach parents.
- Communicate regularly with SLT and the safeguarding governor/committee to discuss current issues (anonymised), review incident logs and filtering/change control logs and discuss how filtering and monitoring work and have been functioning/helping.

- Ensure all staff are aware of the procedures that need to be followed in the event of an online safety incident, and that these are logged in the same way as any other safeguarding incident.
- Ensure adequate provision for staff to flag issues when not in school and for pupils to disclose issues when off-site, especially when in isolation/quarantine, e.g. a survey to facilitate disclosures and an online form on the school home page about 'something that's worrying me' that gets mailed securely to the DSL inbox.
- Ensure staff adopt a zero-tolerance, whole school approach to all forms of child-on-child abuse, and don't dismiss it as banter (including bullying).
- Pay particular attention to **online tutors**, both those engaged by the school as part of the DfE scheme who can be asked to sign the contractor AUP, and those hired by parents.

Governing Body, led by Online Safety / Safeguarding Link Governor –Bill Dhadli

Key responsibilities (quotes are taken from Keeping Children Safe in Education)

- Approve this policy and strategy and subsequently review its effectiveness, e.g. by asking the questions in the helpful document from the UK Council for Child Internet Safety (UKCIS) Online safety in schools and colleges: Questions from the Governing Board .
- Undergo (and signpost all other governors to attend) safeguarding and child protection training (including online safety) at induction to provide strategic challenge and into policy and practice, ensuring this is regularly updated.
- Ensure that all staff also receive appropriate safeguarding and child protection (including online) training at induction and that this is updated annually.
- Appoint a filtering and monitoring governor to work closely with the DSL on the new filtering and monitoring standards.
- Support the school in encouraging parents and the wider community to become engaged in online safety activities.
- Have regular strategic reviews with the online safety coordinator / DSL and incorporate online safety into standing discussions of safeguarding at governor meetings.
- Governing bodies should ensure their school or college has appropriate filtering and monitoring systems in place and regularly review their effectiveness at least once every academic.
- Read all of KCSIE to ensure all governors understand their safeguarding responsibilities.
- Work with the DPO, DSL and headteacher to ensure a compliant framework for storing data, helping to ensure that child protection is always put first, and data-protection processes support careful and legal sharing of information.
- Ensure all school staff have read Part 1 of KCSIE – governors are recommended to read ALL of KCSIE to ensure they fully understand their safeguarding responsibilities.
- Ensure that all staff undergo safeguarding and child protection training (including online safety and now also reminders about filtering and monitoring.
- "Ensure that children are taught about safeguarding, including online safety […] as part of providing a broad and balanced curriculum […] Consider a whole school or college approach to online safety [with] a clear policy on the use of mobile technology."

Computing Lead – Paul Milner

Key responsibilities:

- As listed in the 'all staff' section, plus:
- Oversee the delivery of the online safety element of the Computing curriculum in accordance with the national curriculum.
- Work closely with the RSHE lead to avoid overlap but ensure a complementary whole-school approach.
- Work closely with the DSL and all other staff to ensure understanding of the issues, approaches, and messaging within Computing.
- Collaborate with technical staff and others responsible for ICT use in school to ensure a common and consistent approach, in line with acceptable-use agreements.

Subject / aspect leaders

Key responsibilities:

- As listed in the 'all staff' section, plus:
- Look for opportunities to embed online safety in your subject or aspect, especially as part of the RSHE curriculum, and model positive attitudes and approaches to staff and pupils alike.
- Consider how the UKCIS framework 'Education for a Connected World' and 'Teaching Online Safety in Schools' can be applied in your context.
- Work closely with the DSL and all other staff to ensure an understanding of the issues, approaches and messaging within Computing.
- Ensure subject-specific action plans also have an online safety element.

Network Manager/other technical support roles – Gary Gibbs

Key responsibilities:

- As listed in the 'all staff' section, plus:
- Collaborate regularly with the DSL and leadership team to help them make key strategic decisions around the safeguarding elements of technology.
- Support safeguarding teams to understand and manage filtering and monitoring systems and carry out regular reviews and annual.
- Support DSLs and SLT to carry out an annual online safety audit as recommended in KCSIE. This should also include a review of technology, including filtering and monitoring systems (what is allowed, blocked and why and how 'over blocking' is avoided as per KCSIE) to support their role as per the DfE standards, protections for pupils in the home and remote-learning.

- Keep up to date with the school's online safety policy and technical information to effectively carry out their online safety role and to inform and update others as relevant.
- Work closely with the designated safeguarding lead / online safety lead / data protection officer / LGfL nominated contact / RSHE lead to ensure that school systems and networks reflect school policy and there are no conflicts between educational messages and practice.
- Ensure the above stakeholders understand the consequences of existing services and any changes to these systems (especially access to personal and sensitive records / data and to systems such as YouTube mode, web filtering settings, sharing permissions for files on cloud platforms etc.
- Ensure filtering and monitoring systems work on new devices and services before releasing them to pupils and staff.
- Maintain up-to-date documentation of the school's online security and technical procedures.
- To report online safety related issues that come to their attention in line with school policy.
- Manage the school's systems, networks and devices according to a strict password policy, with systems in place for detection of misuse and malicious attack, with adequate protection, encryption and backup for data, including disaster recovery plans, and auditable access controls.
- Ensure the data protection policy and cyber security policy are up to date, easy to follow and practicable
- Monitor the use of school technology, online platforms and social media presence and ensure that any misuse/attempted misuse is identified and reported in line with school policy.
- Work with the Headteacher to ensure the school website meets statutory DfE requirements

Data Protection Officer (DPO) – Gar Hipple

Key responsibilities:

- Alongside those of other staff, provide data protection expertise and training and support the DP and cyber security policy and compliance with those and legislation and ensure that the policies conform with each other and with this policy.
- Not to prevent or limit the sharing of information for the purposes of keeping children safe. As outlined in *Data protection in schools*, 2023, "It's not usually necessary to ask for consent to share personal information for the purposes of safeguarding a child." And in KCSIE, "Data protection laws do not prevent the sharing of information for the purposes of keeping children safe and promoting their welfare."
- Note that retention schedules for safeguarding records may be required to be set as 'Very long-term need (until pupil is aged 25 or older)'. However, some local authorities require record retention until the age of 25 for all pupil records. You should check the requirements in your area.
- Ensure that all access to safeguarding data is limited as appropriate, and also monitored and audited.

Volunteers and contractors (including tutor)

Key responsibilities:

- Read, understand, sign and adhere to an Acceptable Use Policy (AUP)
- Report any concerns, no matter how small, to the Designated Safeguarding Lead.
- Maintain an awareness of current online safety issues and guidance.
- Model safe, responsible and professional behaviours in their own use of technology at school and as part of remote teaching or any online communications.
- Note that as per the AUP agreement, a contractor will never attempt to arrange any meeting, **including a tutoring session,** without the full prior knowledge and approval from the school, and will never do so directly with a pupil. The same applies to any private/direct communication with a pupil.

Pupils

Key responsibilities:

Read, understand, sign and adhere to the pupil Acceptable Use Policy.

Parents/carers

Key responsibilities:

- Read, sign and adhere to the school's parental Acceptable Use Policy (AUP), read the pupil AUP and encourage their children to follow it.

External groups including parent associations –

Key responsibilities:

- Any external individual/organisation will sign an acceptable use policy prior to using technology or the internet within the school.
- Support the school in promoting online safety and data protection.
- Model safe, responsible, respectful and positive behaviours in their own use of technology, including on social media: not sharing others' images or details without permission and refraining from posting negative, threatening or violent comments about others, including the school staff, volunteers, governors, contractors, pupils or other parents/carers.

Appendix B: The National Landscape of Online Safety

Nationally, some of the latest trends of the past twelve months are outlined below. These are reflected in this policy and the acceptable use agreements we use and see in the context of the 4 Cs (see KCSIE for more details).

National Online Safeguarding Trends

1. LGFL SENSO MONITORING

The following are concerns highlighted through LGfL' s partnership with Senso and monitoring data from LGfL schools. Many children are using Gen AI platforms on the school network and/or school devices, and the following have occurred:

- The creation of child sexual abuse material by and of children
- The spread of AI generated hoaxes, misinformation and disinformation. Sometimes these can be so realistic that it is difficult to determine what is true or not. One notable example of this was the sharing of fake information across social media about serious threats of violence in and between schools, which led to children/parents being fearful and some not attending school.
- Children turning to Gen AI platforms for advice – some of which is harmful and extremely worrying, e.g. dieting, relationships, bullying, and advice about self-harm
- Increased use of AI companions and chatbots which mimic human connection and have been seen to lead to AI induced psychosis, overuse, and heightened feelings of loneliness and shame. Tragically, there have also been numerous cases worldwide of children dying by suicide as a result of interactions with such bots.

There have also been numerous concerns related to staff use of Gen AI, including privacy and intellectual property breaches, and an increase in poor quality learning resources created using Gen AI.

Schools must address this, not just in the classroom, but by educating staff, governors, trustees, parents and pupils on safe use of digital technology, both for school and personal use. For guidance and resources, visit genai.lgfl.net.

LGfL Senso monitoring data has also revealed other concerns in schools:

- Children accessing inappropriate online games, dating sites and web chat where there is the risk of seeing adult and violent content and having interactions with strangers.
- The normalisation of violent and racist language between children, much of which doesn't suggest a particular ideology, but which could lead to extremism.

All these issues require a whole school approach to online safeguarding, as there is no quick or simple solution. It requires a combination of strong leadership, clear roles and responsibilities, robust policies and procedures, effective technical systems, highly competent staff who are regularly updated on this

fast-paced world, effective and regular collaboration with parents, successful digital literacy and online safety teaching and more.

2. OFCOM'S LATEST RESEARCH

Ofcom's 'Children and Parents media use and attitudes report' published in 2026 has shown the following:

Internet use is nearly universal, with 99% of 8-17-year-olds going online, and the vast majority of children are using digital technology by the time they start primary school. A critical transition occurs at age 11, where personal mobile phone ownership jumps from 56% to 83%. Schools must also address the rapid adoption of Generative AI, now used by 56% of 8-17-year-olds, primarily for schoolwork (51%). Despite high confidence, a 'digital literacy gap' exists: 31% of students could not identify a fake social media profile, and 46% believe AI search summaries are "always accurate".

Social pressures remain high, with 70% of students feeling pressure to be popular on social apps. Negative experiences are common; 23% of 8–17-year-olds personally experienced "nasty or hurtful" behaviour in the last year, occurring most frequently on social media (47%) and in online games (38%). Vulnerable students, such as those with mental health conditions, are significantly more likely to feel their screen time is "too high" (56%).

Schools are the primary source of online safety information for 49% of parents. While 85% of students recall online safety lessons, only 23% remember being taught how to spot AI-generated content, and 21% recall lessons on identifying advertising. This suggests a need for updated curricula that reflect the evolving risks of AI and commercial influence.

3. IWF, CSAM CONCERNS

Data from the IWF in their 2025 annual report highlights the scale of child sexual abuse imagery online. In 2025, the IWF assessed 451,210 reports, confirming that 311,610 contained child sexual abuse material (CSAM).

Schools should be specifically alert to emerging and persistent harms identified by the IWF, which include:

- Sexually coerced extortion (sextortion): Targeted threats against students – teenage boys in particular.
- AI-generated abuse: The use of generative tools to create non-consensual sexual imagery.
- Violence against women and girls (VAWG): A growing trend in digital spaces around violent and misogynistic narratives and language.

4. "COM NETWORKS"

A further concern highlighted by the National Crime Agency, is that of the existence of 'Com Networks'. These are networks of predominantly teenage boys, dedicated to inflicting harm and committing a range of criminality both on and offline, including cyber, fraud, extremism, serious violence, and child sexual abuse. The victims of these crimes are typically other children, some as young as 11, who have been coerced into seriously harming or sexually abusing themselves, siblings or pets. These networks are not hidden away in the dark web, but instead on platforms such as Discord, Telegram, Roblox, and Minecraft. Schools can help to protect children from these networks by enforcing effective filtering, training staff to recognise signs of exploitation, supporting parents to understand and mitigate the risks and building a curriculum that teaches students to identify grooming behaviours.

5. CYBER ATTACKS

Data from the Department for Science, Innovation and Technology (DSIT) states that 73% of secondary schools and 49% of primary schools identified a cyber breach or attack in the past 12 months (a significant jump from the previous year). Phishing remains the biggest entry point. AI is being used by scammers to generate sophisticated, error-free phishing emails targeting school administration and staff accounts. Schools are encouraged to ensure that they bridge the gap between technical understanding/cyber security policies, and operational understanding and practice.